

## TRAVELLING WITH CHILDREN POLICY

## DO YOU HAVE A CHILD UNDER 7 YEARS OF AGE?

Ace Airport Parking's most important priority is to ensure that you and your children arrive at your destination safely.

If you are travelling with children under the age of 7, they are required by law to be seated in suitable child restraint when travelling in Ace Airport Parking shuttle buses. We have a limited number of restraints and would recommend all parents drop their young children at the airport terminal first, together with an accompanying adult, prior to parking your vehicle with us.

We have two (2) forward facing child restraints and two (2) booster seats fitted. These are available in two (2) of our designated vehicles.

## **OUR POLICY**

As we are cannot supply a rearward facing child restraint we are unable to legally transport children under the age of six (6) months in our shuttle buses. For children aged six (6) months and over the following policy will apply:

- All children regardless of age will not be permitted to travel in an Ace Airport Parking shuttle
  bus unless they are accompanied by their parent, guardian or another adult who is responsible
  for them.
- 2. Ace Airport Parking will not permit any child to be seated in the front seat of any shuttle bus.
- 3. All Children under seven (7) years of age are legally required to travel in a suitable child restraint.
- 4. Children 6 months to under 4 years of age must be seated in one of our forward facing child restraints. Parents will not be permitted to use or install their own child restraints in any Ace Airport Parking shuttle bus.
  - Note: If your child is still travelling in a rearward facing child restraint it is recommended they have good neck control to travel in a forward facing child restraint
- 5. Children over 4 years of age and under 7 years of age), must be seated in a booster seat that is used in conjunction with an adult lap/sash seatbelt. The seatbelt must be correctly adjusted to protect the child in the instance of a crash.
- 6. It is the responsibility of the adult travelling with the child to ensure that the restraint or booster seat is suitable for their child and that all seat belts and harnesses are properly fastened and tightened so as to protect the child in the event of an accident.
- 7. Although we will endeavour to have a vehicle fitted with an appropriate child restraint or booster seat available, Ace Airport Parking does not guarantee the availability of a booster seat or appropriate child restraint in the shuttle buses. We will not be responsible for any delays, inconvenience or losses which may arise if we cannot supply a child restraint or booster seat.
- **8.** Ace Parking accepts no responsibility for passengers that provide false information regarding the age of their children.



\*This policy does not alter any of our standard car park terms and conditions and should be read in conjunction with those terms and conditions Nothing in this policy shall be taken to affect the standard or duty of care that is owed by Ace Airport Parking and its drivers to passengers in our shuttle buses.

For further information of child restraints, please refer to the Vic Roads website:

-<u>www.vicroads.vic.gov.au/Home/SafetyAndRules/SaferVehicles/ChildRestraints/</u>

Victoria's child restraint and booster seat rules (effective 9 November 2009):

 $- \underline{http://www.vicroads.vic.gov.au/Home/SafetyAndRules/SaferVehicles/ChildRestraints/ChooseTheRightChildRestraint.htm}\\$ 

Policy Updated May 2012